

Last Updated: March 17, 2025

Domains – A Strategic Life ("we," "our," or "us") is committed to protecting the privacy and security of our clients' personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in compliance with applicable Canadian privacy laws, including the Personal Information Protection and Electronic Documents Act (PIPEDA).

**1. Information We Collect:** We may collect the following types of personal information from clients:

Name

Email address

Phone number (optional)

Payment information (processed through a secured third-party payment provider)

Any other information voluntarily provided by you through our website, contact forms, or services

**2. How We Use Your Information:** We use your personal information for the following purposes:

To provide our services

To communicate with you regarding inquiries, transactions, and customer support

To process payments securely

To comply with legal and regulatory obligations

**3. Sharing of Information:** We do not sell, rent, or trade your personal information. However, we may share your information in the following circumstances:

With third-party service providers who assist in website hosting, payment processing, and email communications (these providers are required to keep your information confidential)

When required by law, court order, or government request

**4. Data Security:** We take reasonable steps to protect your personal information from unauthorized access, disclosure, or misuse.

**5. Your Rights and Choices:** Under Canadian privacy laws, you have the right to:

Access your personal information and request corrections if necessary

Withdraw consent for certain data processing activities

Request deletion of your personal information, subject to legal and contractual restrictions

**6. Retention of Personal Information:** We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

**7. Cookies and Tracking:** Our website may use cookies and similar tracking technologies to enhance user experience. You can manage your cookie preferences through your browser settings.

**8. Third-Party Links:** Our website may contain links to third-party sites. We are not responsible for the privacy practices of these external websites and encourage you to review their policies before providing any personal information.

**9. Changes to This Privacy Policy:** We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date."

**10. Contact Us:** If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

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